

# Product recall for Nx700 1st stage SCUBA regulator

**XDEEP Recalls 1St Stage Scuba Regulators Due to a Risk of Injury and Drowning Hazard.**

## **Hazard description:**

A defective screw on the turret connection in Nx700 1st stage regulator can break, posing a risk of severe injury and drowning hazard for divers.

## **Products falling under this recall:**

All NX700 regulators are being removed from the market due to an identified potential life safety issue. All NX700 1st stages are subject to this recall. The brand name is inscribed above the turret, while the the model number is inscribed above the LP port on the unit's body:



The product was sold through independent diving stores and online from February 2019 through October 2022 for between 600 USD and 800 USD.

## **What should you do if you are an NX700 1st stage owner?**

If you own an NX700 regulator, **immediately stop using it** and contact the dealer where you purchased it, or directly contact XDEEP in order to get a refund or free replacement. The replacement includes a different model. We have received one report of a failing screw and turret, while limited in number, the consequences of this failure are severe and may lead to drowning or permanent injury. For these reasons, **do not use the Nx700 1st stage**.

You should return the recalled regulator to the place of purchase. If it's not possible to return it to the place of purchase, you may return recalled regulator directly to the importer (Tec Dive Gear LLC) by the parcel service. You may contact the manufacturer to obtain the parcel label.

## **Consumer contact:**

TecDiveGear (XDEEP US Distributor) toll-free number at 888-610-0503 (Monday through Friday from 9 a.m. to 5 p.m. EST), or XDEEP directly by email at [support@xdeep.pl](mailto:support@xdeep.pl)